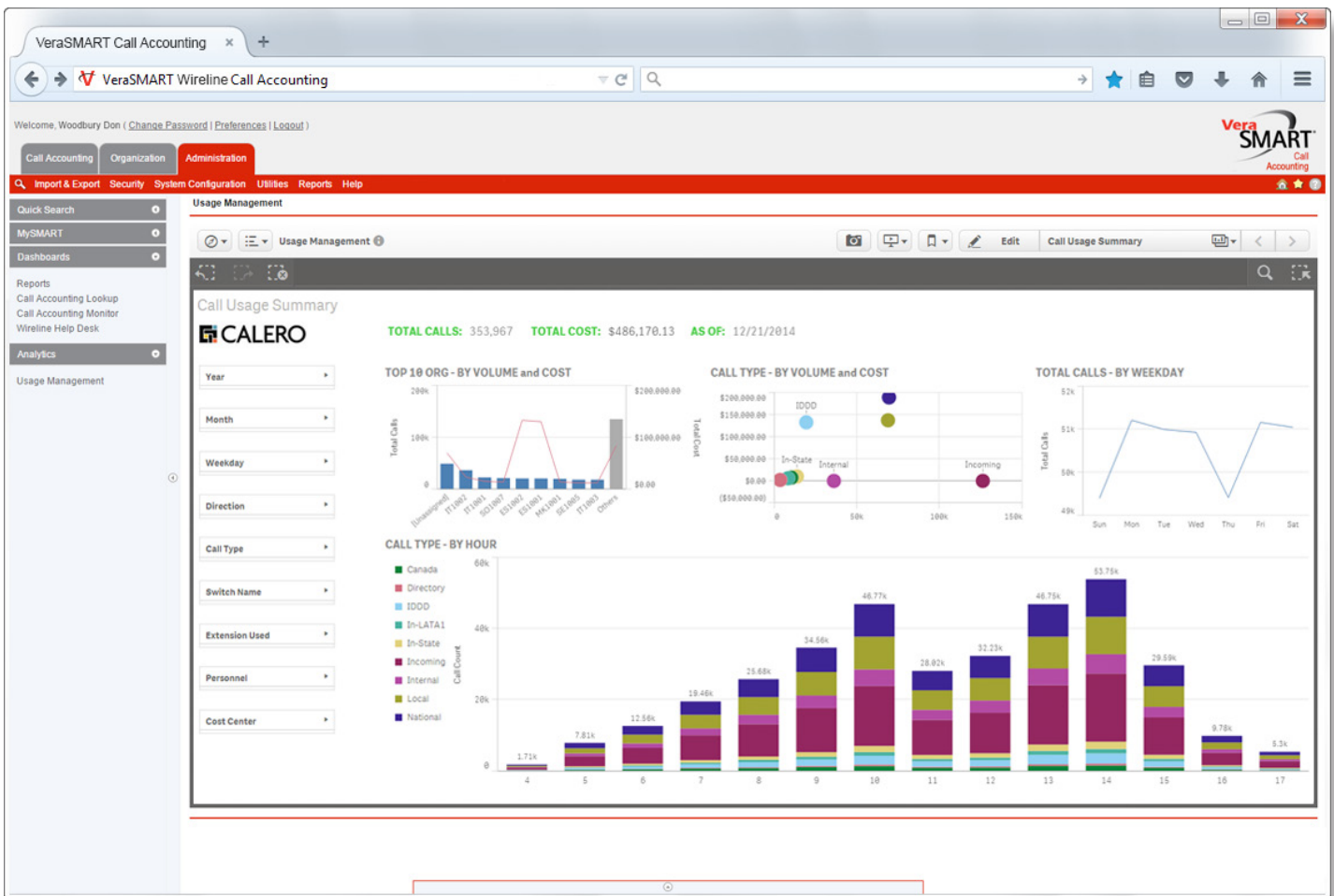


What's New in VeraSMART 11

One Click Changes Everything with VeraSMART InSight Analytics!



NEW! InSight Analytics provides you with a new way of interacting with your VeraSMART data, with multi-dimensional, multi-layered dashboards. All your data adjusts to reflect any combination of filters you select.

Calero's VeraSMART® 11 release opens the door to an exciting new way of exploring and interacting with your data, with the optional InSight Analytics add-on module.

InSight Analytics lets you deeply explore your data in ways never before possible. It reveals connections instantly, and lets you see opportunities and risks from every angle – transforming your hard work into quantifiable business insights designed to ensure future growth and success.

InSight Analytics can be purchased as an add-on module for Calero's VeraSMART V11 Wireline Call Accounting software. For more information or a free demonstration, contact your Calero representative today.

NEW! InSight Analytics Add-On Module



VERASMART 11 LICENSING

- VeraSMART 11 is available as a complimentary self-upgrade for current customers with an active maintenance agreement. For more information about the self-upgrade, or a quote for additional software or services, contact Calero Order Management at orders@calero.com.
- InSight Analytics can be purchased as an add-on module to premise and SaaS configurations of VeraSMART 11 Wireline Call Accounting. The module includes a single Tier 1 User License; additional user licenses can be added at additional cost.
- VeraSMART 11 is a one step upgrade from 9.x and 10.x releases. Existing reports, list views, EZ-Shares, and dashboards are not impacted by the upgrade.
- System requirements depend on whether or not the InSight Analytics module is purchased with the upgrade. See chart at right for details.

Benefits:

- Gain actionable insights in minutes instead of hours or days
- Visualizations make it easy to discover cost saving opportunities, potential risks, and additional insights
- Compare metrics and key performance indicators to spot subtle trends, geographic patterns, unusual activity and cost spikes, compliance risks, and excessive usage
- Drill deeper into your data, leveraging free-form exploration to identify problem causes and correlations that warrant further scrutiny

Features:

- Interactive Data Discovery & Visualization helps you quickly understand “what’s happening” and “why”
- As Easy as Searching the Web - Simply type in search strings, just as you would in a web browser
- Cumulative Filtering - Each filter you select changes all the visuals on your dashboard simultaneously
- Fresh Perspective - Find answers to questions you would never have thought to ask

VeraSMART 11 System Requirements

| Premise Model Size | Upgrades WITH InSight Analytics | Upgrades WITHOUT InSight Analytics |
|-------------------------|---|--|
| Operating System | Windows Server 2008 R2 (x64) Windows Server 2012 (x64) Windows Server 2012 R2 (x64) | Windows 7 (Prof, Ult, Ent) (x86 or x64) Windows 8.1 (Prof, Ult, Ent) (x64) Windows Server 2008 R2 (x64) Windows Server 2012 (x64) Windows Server 2012 R2 (x64) |
| Memory | 16 GB | 4 GB (8GB recommended) |
| Browsers | Latest versions of Chrome, Firefox, Safari, Internet Explorer (tested with IE 11.0) | Latest versions of Chrome, Firefox, Safari, Internet Explorer (tested with IE 11.0) |
| Storage | No changes | No changes |
| Database | Still contains embedded SQL Express; no changes to supported SQL Server versions | Still contains embedded SQL Express; no changes to supported SQL Server versions |

About Calero Software

In addition to VeraSMART Call Accounting, Calero Software is a leading provider of Communications Lifecycle Management solutions with a deep commitment to innovation and customer service. Calero’s CLM approach supports the full communications lifecycle (from procurement to payment) including software/services that aid Telecom Expense Management (TEM), IT Expense Management (ITEM), Managed Mobility Services (MMS) and Usage Management. Calero has thousands of customers in the United States and more than 40 countries worldwide, including Fortune 1000 corporations, universities and government agencies. For more information, visit us at www.calero.com or www.call-accounting-solutions.com, or call 585.383.6806.