Enterprise Mobility

INCREASE VISIBILITY AND CONTROL ACROSS MOBILE EXPENSES, ASSETS AND PROGRAMS

With the explosion of new devices, mobile service types and IoT, mobility often serves as a competitive edge for today's enterprise. However, mobility encompasses much more than just the device and service. There's the apps, data, storage, procurement process, management of invoices and service support – all of which play an integral part in having a successful mobility strategy, while ensuring workers are equipped for success.

With Calero's mobility management solution, enterprise leaders are empowered with the visibility and control necessary to manage all aspects of mobility using a single, easy-to-use application.
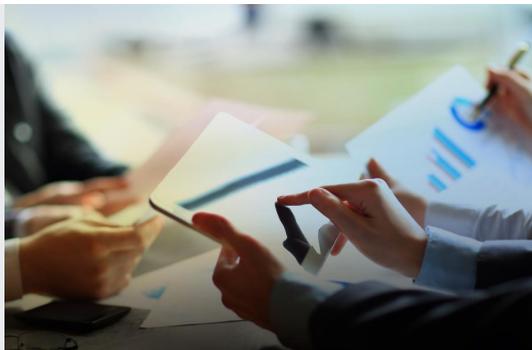
OPTIMIZE MOBILITY COSTS

- Manage and resolve carrier and vendor disputes
- Right-size data pools and eliminate overages
- Mobile plan optimization and monitoring
- Leverage deep analytics to drive actionable insight
- Enhanced visibility to negotiate better contract terms and rates

INCREASE OPERATIONAL EFFICIENCY AND PRODUCTIVITY

- 24/7 mobile help desk support worldwide
- BYOD, CYOD, COPE and other program support
- Mobile policy and security enforcement
- Modern, intuitive self-service portal
- Back-end visibility and end-user management

A UNIFIED APPROACH TO SEE AND ACT ON

- SaaS-based, single-platform approach to manage the full mobility lifecycle
- Locally-based data centers and GDPR compliance
- Complete centralized inventory database
- Integrates with ITSM and ITFM solutions; certified on most EMM/MDM platforms

Based on Lean Six Sigma principles, Calero's Value Acceleration Process (VAP) assures quality, speeds time to value, and ensures continuous improvement of all the enterprise communications services we deliver to our customers.

Calero Mobility Management
Key Features

Procurement

Device Logistics

EMM Integration

Asset Management

Expenses

Service Support

PROCUREMENT

Automate the purchasing and provisioning of mobile devices across the organization with a centralized self-service procurement portal to help employees buy or upgrade devices and accessories. Custom catalogs provide employees with a selection of approved devices and accessories, while enabling proper access to the right services and applications. Calero also supports integration directly into your existing purchasing system.

DEVICE LOGISTICS

Forward and reverse logistics support includes staging and kitting, depot repair, advanced replacement and recycling, and device cascading. Simplify the deployment of your mobile assets, including carrier service and device activation.

ENTERPRISE MOBILITY MANAGEMEMT (EMM) INTEGRATION

Leverage Calero's certified expertise to build and effectively manage devices via EMM or Mobile Device Management (MDM)

solutions. Core processes include platform selection, application deployment, training and documentation, security, OS updates and user support.

Ensure all devices, corporate or personally owned, connecting to the corporate network adhere to company security standards via EMM mobile policies. Employees have real-time access to corporate content (applications, data) with over-the-air (OTA) updates, allowing them to be "mobile" and on the go. Calero is certified on most major MDM/EMM platforms, including Airwatch, MobileIron and IBM MobileFirst.

ASSET MANAGEMENT

Gain complete control with a centralized mobile device database. Enable detailed visibility that includes accurate identification of each user and wireless asset, in addition to specifics about individual devices, such as rate plan, device model, SIM numbers and more. Ensure accurate asset information by integrating and reconciling data from carrier systems and EMM platforms.

EXPENSE MANAGEMENT: INVOICE PROCESSING AND ANALYSIS

Automate the processing and payment of invoices, as well as support external financial systems integration. Analyze your detailed voice and data usage to identify and manage cost objectives, and receive automatic notifications of opportunities for dispute and recovery.

SERVICE SUPPORT

Calero supports your employees with dedicated, expert resources, as well as self-serve solutions for all mobile hardware, software and carrier-related issues. In addition, Calero provides support for common day-to-day challenges, such as EMM/MDM enrollment, email issues, app performance, lost phones, device/service plan upgrades and more.

Calero Software

Calero is a leading global provider of Communications and Cloud Lifecycle Management (CLM) solutions designed to turn communication data into actionable insight by simplifying the management of voice, mobile and other unified communications services and assets. With a deep commitment to innovation and customer service, Calero's CLM approach enables organizations to support the full communications lifecycle, from procurement to payment, including software and services that aid Telecom Expense Management (TEM), Managed Mobility Services (MMS) and Usage Management.

Calero has thousands of customers in over 50 countries worldwide, including Fortune 2000 corporations, universities and government agencies. Calero is a portfolio company of Riverside Partners, a Boston-based private equity firm. Learn more at http://www.calero.com.