

What's New in Calero PINNACLE V7.1

Features & Productivity Enhancements

Annual Billing

With Calero PINNACLE V7.1, customers now have the option to set the frequency of recurring charges to an annual cycle. When setting up charges, you may choose a monthly or annual option. When choosing Annual as your frequency, PINNACLE supports two models: Fiscal or Budget billing – where you can select a specific month and day for the recurring annual charge to bill, and Yearly or Warranty – where billing would use the assigned start date as identified on the actual assigned charge. Prorating and Back Billing are all supported.

Recurring Charge Detail

Frequency Annual Monthly Quarterly Bi-Monthly Other

Frequency Billed On Frequency Date Assigned Start Date

Frequency Date (MM/DD) SEP /

Recurring Charge Amount **Override**

Expense Subcode Recurring Charges

Income Account Restricted Recurring Revenue

Income Subcode Recurring Revenue

Enhanced Invoice Reconciliation

Invoice Dollars Affected By Errors

Invoice Reconciliation has been enhanced to show the dollar amount affected by errors. A new column called Unverified Amount has been added so that reconciliations may be prioritized with errors affecting the highest dollar amount first. The Unverified Amount is the total of the invoice items related to the Vendor Charge Assignment Exists error. Drilling into the Reconciliation errors will display dollar totals per error at the summary and detail level as well.

Reconciliation Saved Search Clear Manage Save

Invoice **Vendor**

Payment Account **Invoice Date** EDT - EDT

Reconciliation Status **Reconciliation Date** EDT - EDT

Reconciliation Process

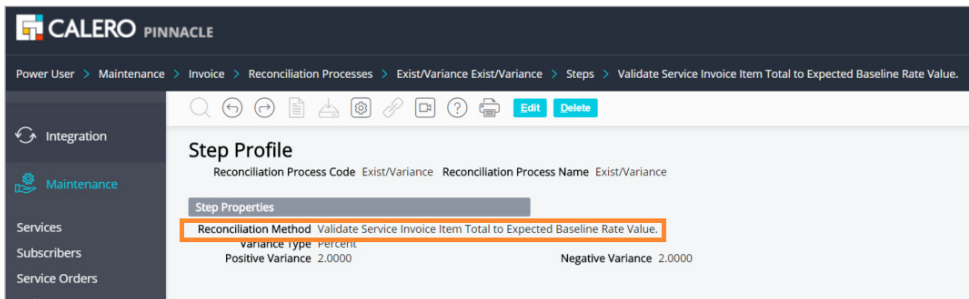
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Invoice	Invoice Item Total	Vendor	Invoice Date	Payment Account	Recon Status	Recon Date	Recon Process	Unresolved	Disputed	Ignored	Unverified Amount	Scheduled
<input type="checkbox"/> 90299942420130821	311,716.7700	SPRINT PCS	21-AUG-2013	907999424	Errors	29-AUG-2017	Exists/Variance	5412	0	0	311,716.7700	
<input type="checkbox"/> QAELECTRONICINVOICE1	90.7500	QA V1	18-SEP-2011	QAVEND1ACCT1	Errors	29-AUG-2017	QA_Reconciliation_Process_1	16	0	0	90.7500	
<input type="checkbox"/> 123456789	677.0000	VERIZON	01-AUG-2008	209261	Errors	09-JUN-2015	Basic Exist	4	0	0	0.0000	

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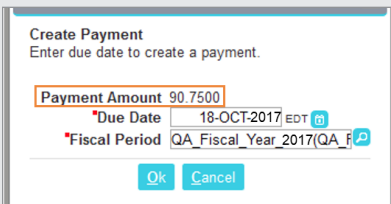
Service Summary Variance Check

Invoice Reconciliation now includes the option to verify each service is being charged the correct amount at the summary level. This feature allows reconciliation of charges at the service level without having to configure each charge component related to that service. A Baseline Rate field has been added on the service vendor profile in order to enter the expected rate. Once the reconciliation process is defined, you can run reconciliation, and the error that you defined will generate when the invoice item total for that service does not match the expected baseline rate.



Payment Amount Displayed on 'Create A Payment' Dialog

Manage the creation of invoice payments more efficiently. The total amount of invoice items is now displayed on the new Payment Amount field when creating a payment.



Email Bill Notification Options

Two new options have been added to the Email Bill Notification feature. Rather than sending an email to notify your end users their bill report is ready, you can now include a link within the email for the end user to click and view their bill, or attach the bill report as a separate file. We recommend using the Link option to minimize the potential of overloading your email server with all of the physical bills attached. The Link option also provides security by allowing you to manage how many days the email link remains active.

About Calero

Calero is a leading provider of Communications Lifecycle Management (CLM) solutions designed to turn insight into action through an intuitive user-interface and visually comprehensive analytics. Calero helps simplify the management of voice, mobile and other unified communications services and assets.

With a deep commitment to innovation and customer service, Calero's CLM approach enables organizations to support the full communications lifecycle, from procurement to payment, including software and services that aid Telecom Expense Management (TEM), Managed Mobility Services (MMS) and Usage Management.

Calero has thousands of customers in the United States and more than 40 countries worldwide, including Fortune 1000 corporations, universities and government agencies. Learn more at www.calero.com.