

# Mobile Service Desk

## Supported Devices , Accessories, & Carriers

OUR WORLD-CLASS MOBILITY MANAGEMENT SOLUTION HELPS YOU ENABLE AND OPTIMIZE YOUR MOBILE WORKFORCE, WITHOUT INCURRING ADDITIONAL RESOURCE COSTS.



CALERO APPLIES LEAN METHODOLOGIES TO DELIVER BETTER, FASTER SUPPORT TO OUR MOBILE SERVICE DESK CUSTOMERS.

What do you look for in a Mobile Service Desk? If you're like other organizations we serve, the answer is simple: EVERYTHING to help your mobile workforce maximize productivity and have a great experience doing it. And that's exactly what we deliver.

- Comprehensive Help Desk service, around the clock and around the world.
- Support for both BYOD and corporate liable devices.
- Service professionals certified on every leading mobile device and application.
- Expert Tier I, II, and III support for device activations, replacements and repairs.
- Support for native and third party applications.
- Mobile Device Management (MDM) service support, including user administration, profile and policy management, compliance reporting, and application license management.

### Ordering & Provisioning of Devices and Accessories

Need an ordering and provisioning solution? We have the portal to support it and experience supplying a huge selection of devices and accessories from dozens of manufactures and carriers. If it's in this list, we support it. If it's not in this list...you probably don't want it!

### Devices

- Alcatel
- Amazon
- Amazon Kindle
- Android
- Apple
- Asus
- Audiovox, Utstarcom & PCD
- BlackBerry
- BLU
- Casio
- Dell
- Dell Mobile
- Garmin
- Google
- HP
- HTC
- Huawei
- Inq
- Kyocera & Qualcomm
- LG
- Motorola
- NEC
- Nokia Microsoft
- Novatel
- Panasonic
- Pantech
- Samsung
- Sanyo
- Sharp
- Sidekick
- Siemens
- Sierra
- Sonim
- Sony Ericsson
- Windows Mobile
- Windows Phone
- ZTE

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## Accessories

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- Adonit
- Amzer
- Apple
- Asus Accessories
- Audiovox
- Avivo
- Ballistic
- Belkin
- BlackBerry by Rim
- BlackJack Handsfree
- BluAce Bluetooth
- Bluetrek
- Body Glove
- Braven
- Bury Technologies
- Callpod, Inc.
- Card Ninja
- Cardo Systems-Scala
- Case-Mate
- Cellet
- Dragonfly
- Ego Handsfree / Funkwerk
- Ego International
- Eyefly 3d
- Gadget Guard
- Goldlantern
- Golla
- Griffin Technology
- Handsfree Vehicle Technologies
- Hard Candy Cases
- Headcase
- HMDX Audio
- HTC
- iClam
- iGo
- iGRIP
- iLuv
- Incase
- Incipio
- Jabra
- Jawbone By Aliph
- Juicebar
- Kingston
- LG
- Magpul
- Monster Cable
- Motorola
- Musubo
- Mycharge
- Naztech
- NEC Accessories
- Nextel
- Nite Ize
- Nitro
- Noisehush
- Nokia
- Otterbox
- Palm
- Pantech
- Parrot
- PCS Brand
- Plantronics
- Pocketpc Techs
- Puregear
- Qmadix
- Quick Connect
- Quikcell Bluetooth
- Raytel Wireless
- Rokform
- Samsung
- Sanyo
- Scosche
- Seidio
- Shutterball
- Sidekick Accessories
- Sonix By Lenntek
- Sony Ericsson
- Speck
- Spigen
- STM
- Tackform
- Trident Cases
- Turtleback Cases
- Wilson
- ZAGG
- Zipkord
- Zip-Linq
- ZTE

## Accessory Types

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- AC Power Chargers
- Arm Bands
- Batteries
- Battery Door Covers
- Belt Clips/Holsters
- Bluetooth Car Kits
- Bluetooth Data Kits
- Bluetooth Headsets
- Bluetooth Keyboards
- Bluetooth Parts
- Bluetooth Portable Car Kits
- Camera Add-Ons
- Cases & Pouches
- Charms
- Covers, Wraps, & Skins
- Cradles
- Data Cables, & Kits
- Desktop Chargers
- Headset Audio Adapters
- Headsets-Boom
- Headsets-Earbud
- Headsets-Stereo
- Installed Car Kits
- Memory Cards
- Mobile Mounts
- Multimedia Audio
- Phone Tools
- Portable Car Kits
- Pouches
- Screen Protectors
- Speakers
- Stylus
- Vehicle Power Chargers

## Carriers

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- Alltel Wireless
- AT&T Wireless
- Bell
- Boost Wireless
- Cricket Wireless
- Metro Pcs Wireless
- Rogers
- Simple Mobile Wireless
- Sprint Wireless
- T-Mobile Wireless
- Telus
- US Cellular Wireless
- Verizon Wireless
- Virgin Mobile Wireless